



## List of resources Case Management and MHPSS

### Useful resources, per slide

#### Slide: 3 (Reminder: What is MHPSS?)

- [IASC Guidelines on Mental Health and Psychosocial Support in Emergency Settings \(2007\)](#)
- [UNICEF MHPSS Technical Note \(2019\)](#)
- UNICEF [Operational Guidelines on Community Based Mental Health and Psychosocial Support in Humanitarian Settings: Three-tiered support for children and families \(2018\)](#)
- The Alliance for Child Protection in Humanitarian Action [Minimum Standards for Child Protection in Humanitarian Settings \(2019\)](#)
  - Standard 10: Mental health and psychosocial distress (page 131-138)

#### Slide: 4 (The MHPSS intervention pyramid and case management)

- The Alliance for Child Protection in Humanitarian Action [Minimum Standards for Child Protection in Humanitarian Settings \(2019\)](#)
  - Standard 10: Mental health and psychosocial distress (pages 131-138)
  - Standard 18: Case management (pages 196 – 203)
- [IASC Guidelines on Mental Health and Psychosocial Support in Emergency Settings \(2007\)](#)

#### Slide: 5 (The importance of MHPSS services during COVID-19)

- UNICEF [COVID-19 Operational Guidance for Implementation and Adaptation of MHPSS Activities for Children, Adolescents, and Families \(2020\)](#)
- [IASC Guidelines on Mental Health and Psychosocial Support in Emergency Settings \(2007\)](#)
- [CP AoR Somalia: Child Protection Case Management Guidance during COVID 19 – Somalia \(2020\)](#)
- The Alliance for Child Protection in Humanitarian Action: [COVID 19 Child Protection Case Management Guidance](#)



## Slide: 6 (What is case management?)

- Global Social Service Workforce Alliance: [Core Concepts and Principles of Effective Case Management: Approaches for the Social Service Workforce](#) (2018)
- [Inter-Agency Guidelines for Case Management & Child Protection: The Role of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers](#) (2014)
  - Section 1 – Principles & Practices (page 10-19)
  - Section 3 - Case Management Steps (page 44-42)
- The Alliance for Child Protection in Humanitarian Action [Minimum Standards for Child Protection in Humanitarian Settings](#) (2019)
  - Standard 18: Case management (page 196-203)
- [‘Case Management Task Force’](#), The Alliance for Child Protection in Humanitarian Action. [Website: features all global templates and tools.]
- **Training:** [Information Management for Case Management](#)

## Slide: 7 (Case Management Principles)

- [Inter-Agency Guidelines for Case Management & Child Protection: The Role of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers](#) (2014)
  - Section 1 – Principles & Practices (pages 10-19)
- [Child Protection Case Management Training Manual for Caseworkers, Supervisors and Managers](#) (2014)
  - **Exercises:** MODULE C. Case Management Principles (pages 59-70)
- The Alliance for Child Protection in Humanitarian Action [Minimum Standards for Child Protection in Humanitarian Settings](#) (2019)
  - Principles (pages 37-48)

## Slide: 8 (Steps in Case Management)

- [Inter-Agency Guidelines for Case Management & Child Protection: The Role of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers](#) (2014)
  - SECTION 3 - Case Management Steps (pages 44-45)



- The Alliance for Child Protection in Humanitarian Action: [COVID 19 Child Protection Case Management Guidance](#)

### Slide: 9 (Identification/Registration)

- [Inter-Agency Guidelines for Case Management & Child Protection: The Role of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers](#) (2014)
  - SECTION 3 - Case Management Steps (pages 44-45)
  - APPENDIX 4: Samples of registration forms (pages 78-86)
  - APPENDIX 13: Sample of informed consent (pages 108)
- [Child Protection Case Management Training Manual for Caseworkers, Supervisors and Managers](#) (2014)
  - **Exercises:** SESSION E.1. Identification & Registration (pages 87-107)

### Slide: 10 (Needs Assessment)

- [Inter-Agency Guidelines for Case Management & Child Protection: The Role of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers](#) (2014)
  - SECTION 3 - Case Management Steps (pages 48-53)
  - APPENDIX 5: Samples of assessment forms (pages 87-92)
  - APPENDIX 6: Risk assessment guide (pages 93-96)
- [Child Protection Case Management Training Manual for Caseworkers, Supervisors and Managers](#) (2014)
  - **Exercises:** SESSION E.2. Assessment (pages 108-121)
- UNHCR [Guidelines on Assessing and Determining The Best Interests of the Child](#)
- [IMC \(Field Test Version\) Mental Health Case Management \(MHCM\) Training Package](#)
  - [Module 7: Assessment, Care Planning and Monitoring](#)



### Slide: 11 (Case Planning)

- [Inter-Agency Guidelines for Case Management & Child Protection: The Role of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers](#) (2014)
  - SECTION 3 - Case Management Steps (page 54)
  - APPENDIX 7: Sample Case planning form (page 97)
- [Child Protection Case Management Training Manual for Caseworkers, Supervisors and Managers](#) (2014)
  - **Exercises:** SESSION E.3. Case Planning (pages 122-128)
- [IMC \(Field Test Version\) Mental Health Case Management \(MHCM\) Training Package](#)
  - [Module 7: Assessment, Care Planning and Monitoring](#)

### Slide: 12 (Referrals)

- [Inter-Agency Guidelines for Case Management & Child Protection: The Role of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers](#) (2014)
- [Child Protection Case Management Training Manual for Caseworkers, Supervisors and Managers](#) (2014)
  - **Exercises:** SESSION E.3. Exercise 1 - Developing Referral Mechanisms (pages 138-141)
- [Inter-Agency Referral Forms and Guidance Note](#) (2017)
- [IMC \(Field Test Version\) Mental Health Case Management \(MHCM\) Training Package](#)
  - [Module 9: Case Plan Meetings, Referrals and Discharge](#)

### Slide: 13 (Implementation of the Case Plan)

- [Inter-Agency Guidelines for Case Management & Child Protection: The Role of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers](#) (2014)
  - SECTION 3 - Case Management Steps (pages 55-57)
- [Child Protection Case Management Training Manual for Caseworkers, Supervisors and Managers](#) (2014)



- **Exercises:** Session E.4. Implementing the Case Plan (pages 136-157)
- The Alliance for Child Protection in Humanitarian Action: [COVID 19 Child Protection Case Management Guidance](#)
- [IOM Manual on Community-Based Mental Health and Psychosocial Support in Emergencies and Displacement](#)
- [IMC \(Field Test Version\) Mental Health Case Management \(MHCM\) Training Package](#)
  - [Module 3: Mental Health](#)

#### **Slide: 14 (Follow Up and Review)**

- [Inter-Agency Guidelines for Case Management & Child Protection: The Role of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers](#) (2014)
  - SECTION 3 - Case Management Steps (pages 58-60)
  - APPENDIX 8: Sample of follow up form (page 98)
  - APPENDIX 9: Sample of case conference report (page 99)
- [Child Protection Case Management Training Manual for Caseworkers, Supervisors and Managers](#) (2014)
  - **Exercises:** Session E.5. Follow-Up and Review. (pages 158-167)
- [IMC \(Field Test Version\) Mental Health Case Management \(MHCM\) Training Package](#)
  - [Module 7: Assessment, Care Planning and Monitoring](#)

#### **Slide: 15 (Case Closure)**

- [Inter-Agency Guidelines for Case Management & Child Protection: The Role of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers](#) (2014)
  - SECTION 3 - Case Management Steps (pages 61-62)
  - APPENDIX 10: Case closure form (pages 101)
  - APPENDIX 11: Case transfer Form (pages 102)



- [Child Protection Case Management Training Manual for Caseworkers, Supervisors and Managers \(2014\)](#)
  - **Exercises:** Session E.6. Case Closure. (pages 168-171)
- [IMC \(Field Test Version\) Mental Health Case Management \(MHCM\) Training Package](#)
  - [Module 9: Case Plan Meetings, Referrals and Discharge](#)

### **Slide: 16 (Remote case management or the impact of C19 impact on the provision of f2f Case Management)**

- UNICEF [COVID-19 Operational Guidance for Implementation and Adaptation of MHPSS Activities for Children, Adolescents, and Families \(2020\)](#)
- Case Management Task Force - [Case Management by Phone - guidance during COVID-19](#)
- IRC [Decision tree for remote Child Protection Case Management during COVID-19](#)
- IRC [COVID-19 Adaptations: Information Management Violence Prevention and Response Unit](#)
- IFRC [Remote Psychological First Aid during COVID-19 – May 2020](#)
- WHO Equip Training: [Providing psychological care remotely](#)
- Child Protection Case Management Task Force Lebanon: [Child Protection Case Management Guidance for Remote Phone Follow-up in COVID-19](#)
- PLAN International: [remote case management session guidance for caseworkers](#)

### **List of additional useful resources:**

- [Inter-Agency Guidelines for Case Management & Child Protection: The Role Of Case Management In The Protection Of Children: A Guide For Policy & Programme Managers And Caseworkers \(2014\)](#)
- [Child Protection Case Management Training Manual for Caseworkers, Supervisors and Managers \(2014\)](#)
- [Inter-Agency Referral Form and Guidance Note \(2017\)](#)
- [IOM Manual on Community-Based Mental Health and Psychosocial Support in Emergencies and Displacement](#)
- [IASC Guidelines on Mental Health and Psychosocial Support in Emergency Settings \(2007\)](#)
- [IMC \(Field Test Version\) Mental Health Case Management \(MHCM\) Training Package](#)
  - [Module 3: Mental Health](#)
- UNICEF [COVID-19 Operational Guidance for Implementation and Adaptation of MHPSS Activities for Children, Adolescents, and Families \(2020\)](#)
- The Alliance for Child Protection in Humanitarian Action [Minimum Standards for Child Protection in Humanitarian Settings \(2019\)](#)



- Standard 10: Mental health and psychosocial distress (page 131-138)
- Standard 18: Case management (page 196-203)
- UNICEF [Operational Guidelines on Community Based Mental Health and Psychosocial Support in Humanitarian Settings: Three-tiered support for children and families](#) (2018)
- UNICEF [Compendium of Resources: a Supporting Document to UNICEF's Operational Guidance: Community Based Child Protection](#) (2018)
- [CP AoR Somalia: Child Protection Case Management Guidance during COVID 19 – Somalia](#) (2020)
- The Alliance for Child Protection in Humanitarian Action: [COVID 19 Child Protection Case Management Guidance](#)
- Global Social Service Workforce Alliance: [Compendium of Case Management Tools and Resources](#) (2018)
- Global Social Service Workforce Alliance: [Core Concepts and Principles of Effective Case Management: Approaches for the Social Service Workforce](#) (2018)
- UNHCR [Guidelines on Assessing and Determining The Best Interests of the Child](#)
- Case Management Task Force - [Case Management by Phone - guidance during COVID-19](#)
- IRC [Decision tree for remote Child Protection Case Management during COVID-19](#)
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